

# APAC<sup>TM</sup>

**Floor Covering  
Installation Products**

## **Limited Warranties for Products and Systems**

### **Get APAC's "Well-Bonded" Warranty in 2 simple steps:**

- 1.** From the warranty document, choose the products you will use in your installation. You'll find helpful product information at [www.apacadhesives.com](http://www.apacadhesives.com).
- 2.** . Attach your receipts of purchase to a printout of the warranty that you have chosen, and keep these documents in your files for future reference.

# “Standard” Product Performance Limited Warranty Length Table for APAC’s Floor-Covering Installation Products

| <b>Product Category</b>              | <b>1-Year Performance Warranty</b>  |
|--------------------------------------|---|
| <b>Carpet Installation Products</b>  | <i>APAC 100</i><br><i>APAC 220</i><br><i>APAC Turbo 2.0</i>   |
| <b>Resilient Flooring Adhesives</b>  | <i>APAC 510</i><br><i>APAC 535</i>  |
| <b>Moisture-Control Product</b>      | <i>APAC V-Block™</i>  |
| <b>Subfloor Preparation Products</b> | <i>APAC 20</i><br><i>APAC 31</i><br><i>APAC 40</i><br><i>APAC 44</i><br><i>APAC 50</i><br><i>APAC 51</i><br><i>APAC 60</i>        |
| <b>Accessory Products</b>            | <i>APAC 613</i><br><i>APAC 614</i><br><i>APAC 616</i><br><i>APAC 643</i><br><i>APAC 701</i><br><i>APAC 714</i><br><i>APAC 771</i> |

*Note: A “Product Warranty” for the above named products applies to an individual product or product pairing from a single product category.  
All products shown must be installed according to their Technical Data Sheets and within their respective shelf life.*

# “Premium” Individual Product Performance Limited Warranty Length Table for APAC’s Floor-Covering Installation Products

| <b>Product Category</b>                   | <b>5-Year Performance Warranty</b>  | <b>10-Year Performance Warranty</b>   | <b>Limited Matching Lifetime Floor Performance Warranty</b> |
|---|---|---|---|
| <b>Carpet Installation Products</b>       | <i>APAC 200</i><br><i>APAC 220</i><br><i>APAC 330</i><br><i>APAC 610</i><br><i>APAC 630</i><br><i>APAC 631</i><br><i>APAC Turbo 4.0</i> | <i>APAC 400</i><br><i>APAC 440</i><br><i>APAC 620</i><br><i>APAC Turbo 6.0</i>              |   |
| <b>Resilient Floor-Covering Adhesives</b> | <i>APAC 521</i><br><i>APAC 530</i><br><i>APAC 564</i>   | <i>APAC 539</i><br><i>APAC 569</i><br><i>APAC 584</i><br><i>APAC 594</i><br><i>APAC 750</i> |   |
| <b>Wood-Flooring Adhesives</b>            | <i>APAC 757</i>   | <i>APAC 858</i>   | <i>APAC 979</i><br><i>APAC 989</i><br><i>APAC 999</i>       |
| <b>Moisture-Control Products</b>          | <i>APAC 70*</i><br><i>ENCapSeal™</i>  |   | <i>APAC 981</i>   |

*Note: Warranty for above premium products will follow “System Warranty” purchase remedy. All products shown must be installed according to their Technical Data Sheets and within their respective shelf life.*

**\*For complete warranty information on APAC 70, contact Technical Services.**

# “System” Limited Warranty Length Tables for APAC Floor-Covering Installation Products

| <b>Product Category</b>                   | <b>10-Year Performance System Warranty</b>  | <b>Limited Matching Lifetime Floor Performance Warranty</b>                                 |
|---|---|---|
| <b>Carpet Installation Products</b>       | <i>APAC 200</i><br><i>APAC 220</i><br><i>APAC 330</i><br><i>APAC 610</i><br><i>APAC 630</i><br><i>APAC 631</i><br><i>APAC Turbo 4.0</i> | <i>APAC 400</i><br><i>APAC 440</i><br><i>APAC 620</i><br><i>APAC Turbo 6.0</i>              |
| <b>Resilient Floor-Covering Adhesives</b> | <i>APAC 521</i><br><i>APAC 530</i><br><i>APAC 564</i>   | <i>APAC 539</i><br><i>APAC 569</i><br><i>APAC 584</i><br><i>APAC 594</i><br><i>APAC 750</i> |
| <b>Wood-Flooring Adhesives</b>            | <i>APAC 757</i>   | <i>APAC 858</i><br><i>APAC 979</i><br><i>APAC 989</i><br><i>APAC 999</i>                    |
| <b>Moisture-Control Products</b>          | <i>ENCapSeal™</i><br><i>APAC V-Block™</i><br><i>APAC 981</i>  |   |
| <b>Subfloor Preparation Products</b>      | <i>APAC 20</i><br><i>APAC 31</i><br><i>APAC 40</i><br><i>APAC 44</i><br><i>APAC 50</i><br><i>APAC 51</i><br><i>APAC 60</i>              |   |

*Note: A “System Warranty” for the above named products requires using APAC-branded products from at least 2 product categories to make up 100% of the layers under the final floor (wear) surface. All products shown must be installed according to their Technical Data Sheets and within their respective shelf life.*



## APAC's Floor Covering Installation Systems: Product and System Limited Warranty

### WARRANTY COVERAGE:

MAPEI Corporation ("MAPEI") is the legal owner of APAC brand.

MAPEI Corporation ("MAPEI"), subject to the terms and conditions set forth below, warrants that its product or system (as defined below) will be free from manufacturing defects and will not fail under normal usage for the applicable warranty period stated in the warranty length table attached to this warranty ("Warranty Length Table"), when used within its shelf life and in accordance with (1) our technical data sheets and other written instructions, (2) applicable building codes and regulations, and (3) standard industry practices. For purposes of this limited warranty ("warranty"), (a) a "system" is a group of APAC-branded products used together in the same job installation that are set forth in the Warranty Length Table; (b) "residential" means a job installation utilizing one or more APAC-branded products at a single-family detached dwelling; (c) "commercial" means a job installation utilizing one or more APAC-branded products at multi-family residential projects (such as condominiums, cooperatives, apartments, timeshares and mandatory homeowner associations), public places and other commercial establishments; (d) it is the sole responsibility of the installer, general contractor, architect of record or owner, as a condition of warranty coverage, to first determine the suitability and compatibility of our product or system for the user's intended use; and (e) for any APAC-branded system having a lifetime warranty period, a "lifetime" means for so long as the job installation remains unchanged by the original owner.

### PRODUCT OR SYSTEM COVERED BY THIS WARRANTY:

Please refer to the Warranty Length Table that is attached to this warranty.

### EXCLUSIONS FROM WARRANTY COVERAGE:

The following are specifically excluded from coverage under this warranty: structural failure, inadequate subflooring, or improper subfloor preparation; damages caused by Acts of God, including, but not limited to hurricane, flooding, earthquake or other types of natural disaster, or as a result of unforeseen circumstances; acts of negligence, or product misuse or abuse; failure to comply with our technical data sheets and other written instructions, applicable building codes and regulations, and standard industry practices; variations of color, shade or texture from those shown on samples, product packaging or any other marketing materials; changes in color due to exposure to sunlight and age; subfloor moisture or water damage; normal wear and tear resulting from usage; efflorescence and shading inherent in all cementitious products; and cracking due to structural movement, excessive deflection or other failure of the substrate.

### YOUR LEGAL RIGHTS:

This constitutes your entire express warranty for the product or system purchased. To the extent permitted by law, all other warranties, whether express or implied, including, but not limited to the implied warranties of MERCHANTABILITY and FITNESS FOR A PARTICULAR PURPOSE are EXCLUDED. ANY IMPLIED WARRANTIES ARISING BY OPERATION OF LAW ARE LIMITED IN DURATION TO THE TERM OF THIS WARRANTY, BUT SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. No implied warranty can be modified by any course of dealing, course of performance or usage of trade. This warranty gives you specific legal rights and you may also have other rights which vary from state to state. This warranty: (a) shall commence on the date of purchase of our product or system and shall end as specified in the Warranty Length Table; (b) is limited to the original purchaser and is nontransferable; (c) replaces all previous warranties; and (d) applies only to purchases and installations within the United States on or after January 1, 2011.

### FILING A CLAIM:

To file a claim under this warranty, you must contact us, in writing, within fifteen (15) calendar days of the discovery of the alleged manufacturing defect in our product or system, at MAPEI Corporation, Attn: Technical Services Department, 1144 East Newport Center Drive, Deerfield Beach, Florida 33442. Proof of purchase must be submitted with any notice of claim. We have the right to physically inspect an installation site and obtain samples from that job installation and of our product or system used in that installation before we determine the validity of your claim. Your claim must be received and evaluated by us before any repair or replacement work is performed; otherwise, this warranty will be null and void. For additional information regarding our warranty policy, please refer to our website at [www.apacadhesives.com](http://www.apacadhesives.com).

### YOUR EXCLUSIVE REMEDY:

If our product or system is proven defective within the applicable warranty period shown in the Warranty Length Table, then for a product-only purchase, you will receive, as your sole remedy, APAC-branded replacement product for only that specific portion of the original installation requiring replacement; and for system purchases, you will receive, as your sole remedy, APAC-branded replacement product and reimbursement of your reasonable and substantiated costs and labor for only that specific portion of the original installation requiring replacement.